

## MERCHANT DEPOSIT CAPTURE FREQUENTLY ASKED QUESTIONS

*Do I need a high speed internet connection at my business for Merchant Deposit Capture to work?*

Yes, due to the amount of information which may be transmitted.

*What happens to the checks after they are run through the scanner and deposited into my account at the bank?*

The business is required to store all checks in a secure location for a minimum of 90 days.

*What operating systems can be used?*

This is a windows based product that requires Internet Explorer.

*Do I need Antivirus software for the computer that I use with Merchant Deposit Capture?*

Yes.

*Do I need to sign a contract for this product?*

We require a three year contract.

*Is there an application for me to complete?*

Yes, we need an application completed, current financials and it is subject to credit approval.

*Are there any upfront costs to get started?*

No, there is only a low monthly fee for the equipment and use of the software. Contact your Business Banker today!