

MERCHANT DEPOSIT CAPTURE FREQUENTLY ASKED QUESTIONS

Do I need a high speed internet connection at my business for Merchant Deposit Capture to work?

Yes, due to the amount of information which may be transmitted.

What happens to the checks after they are run through the scanner and deposited into my account at the bank?

The business is required to store all checks in a secure location for a minimum of 90 days.

What operating systems can be used?

This is a windows based product that requires Internet Explorer.

Do I need Antivirus software for the computer that I use with Merchant Deposit Capture?

Yes.

Do I need to sign a contract for this product?

We require a three year contract.

Is there an application for me to complete?

Yes, we need an application completed, current financials and it is subject to credit approval.

Are there any upfront costs to get started?

No, there is only a low monthly fee for the equipment and use of the software. Contact your Business Banker today!